



STANDARD CHARGES

BROADBAND

Description	One-off	Monthly Charge	Notes	Other Charges
ADSL Unlimited Rental - BT	£45.00	£28.89	One-off Charge relates to New Provide orders, Transfers orders will carry a one-off charge as shown under the relevant Transfer In product	An administration fee of £40 applies per Broadband Line cancelled or migrated away in addition to any minimum or early termination fees. Charge applies whether in or out of contract (applicable to all current and legacy broadband services)
ADSL Unlimited Rental - TTB				
FTTP 40/10 Unlimited Fibre Rental - BTW	£66.49	New Provides only		
FTTP 80/20 Unlimited Fibre Rental - BTW	£71.23			
FTTP 160/30 Unlimited Fibre Rental - BTW	£80.05			
FTTP 220/20 Unlimited Fibre Rental - BTW	£88.19			
FTTP 330/50 Unlimited Fibre Rental - BTW	£115.33			
FTTP 110/15 Unlimited Fibre Rental - TTB	£61.06			
FTTP 220/20 Unlimited Fibre Rental - TTB	£74.63			
FTTP 330/30 Unlimited Fibre Rental - TTB	£88.19			
ADSL Transfer In	£0.00	Package charge applies	One-off charge shown above, BT & TTB	
Cancelled installation	£25.00	n/a	Before point of no return, per Broadband Line. Charged if cancelling an installation with more than 48 hours notice	
Cancelled or missed installation appointment	£125.00	n/a	Cancelled after point of no return or missed, per Broadband Line. Charged if cancelling or amending an installation with less than 48 hours notice or if you fail to allow an engineer to attend site for the agreed timeslot	
ADSL ANNEX M Option	£60.00	£14.46	Applicable to DSL only, BT & TTB	
ADSL Premium Traffic Option	n/a	£5.80	Applicable to DSL only	
Amend order	£15.00	n/a	One-off	
ADSL Expedite	£150.00	n/a	One-off, BT & TTB, Expedite requests are best endeavours, charge applies whether sucessful or not	
ADSL broadband elevated best efforts	n/a	£5.80	Per month	
Excess broadband usage	£0.22	n/a	Per Mb / Per Month	
Amend end user access	£25.00	n/a	Charge to amend speed profile on the line	
Special Fault Investigation	£175.00	n/a	Charged only if Digital Space is charged by the provider	
Disconnection, Cease or Migration Out	£40.00	n/a	Administration fee including provider charges	
ADSL Care Level 3	n/a	£17.71	Applicable to BTW and TTB only	
ADSL Care Level 4	n/a	£22.98	Applicable to BTW and TTB only	

COLOCATION - NEWARK / TELFORD / NEWPORT

Description	One-off	Monthly	Notes	Other Charges
Colo Space Rack Unit (1U) (100W)	£199.00	£75.00	Charge for Colocation including 100W of power per U, install is only charged once per order	
Colo Space Full Rack (4kW)	£1,599.00	£2,000.00	Charge for Colocation space including 4kW of power per rack, install is charged per rack	
Power (per kW) - Excess Usage	n/a	£415.00	Charged when the Committed power limit is exceed within month. Calculations are based per kW rounded up to the nearest 0.5kW and charged based on Peak usage	Power overages calculated as per the Power Overage Policy
Committed bandwidth (Mbps)	n/a	From £0.30		
Internal data transfer (Mbps)	n/a	From £0.30		
Physical Access Credentials	£25.00	n/a	Per user	
Remote hands support on-demand	n/a	£71.91	Minimum appointment of 30 minutes, rounded in 30 minute blocks dependent on actual completion time	
Additional 1GB switch port	n/a	£70.22	Per month	
Cabling - Ethernet (Cat6) <100m	£120.00	£14.06	Per cable	
Cabling - SM/MM Fibre - <100m	£350.00	£14.06	Per cable	

COLOCATION - SOV

Description	One-off	Monthly	Notes	Other Charges
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Colo Space Rack Unit (1U) (100W)	£199.00	£108.54	Charge for Colocation space only	
Committed bandwidth (Mbps)	n/a	From £0.30		
Internal data transfer (Mbps)	n/a	From £0.30		
Power (Amps) - Committed	n/a	£192.00	Per Amp (or part thereof), per month	
Power (Amps) - Excess Usage	n/a	£192.00	Charged when the Committed power limit is exceed within month. Calculations are based Per Amp (or part thereof), per month, per rack/U and charged based on Peak usage	Power overages calculated as per the Power Overage Policy
Remote hands support on-demand	n/a	£71.91	Minimum appointment of 30 minutes, rounded in 30 minute blocks dependent on actual completion time	
Additional 1GB switch port	n/a	£70.22	Per month	
Cabling - Ethernet (Cat6) <100m	£120.00	£14.06	Per cable	
Cabling - SM/MM Fibre - <100m	£350.00	£14.06	Per cable	

DISASTER RECOVERY AS A SERVICE

Description	One-off	Monthly	Notes	Other Charges
Virtual Replication License	n/a	£41.85	Per license	
DRaaS - Virtual Core Processing Unit (vCPU)	n/a	£3.16	Per GHz	
DRaaS - Virtual Memory (vRAM)	n/a	£2.53	Per GB	
Gold Storage	See Note	See Note	As per Virtual Data Centre pricing	

IP Voice

Description	One-off	Monthly	Notes	
8x8				
8x8 Phone App for Microsoft Teams	£2.50	n/a		
Additional Local Number - Tier 1	n/a	£5.03		
Additional Local Number - UK	n/a	£5.03		
Additional Local Number - UK	n/a	£5.03		
Base Number	n/a	n/a		
CC X Series Call Recordings Cold Storage 1-year	n/a	£2.46		
CC X Series Call Recordings Cold Storage 2-years	n/a	£3.09		
CC X Series Call Recordings Cold Storage 3-years	n/a	£3.71		
CC X Series Call Recordings Cold Storage 4-years	n/a	£4.34		
CC X Series Call Recordings Cold Storage 5-years	n/a	£4.90		
CC X Series Call Recordings Cold Storage 6-years	n/a	£5.41		
CC X Series Call Recordings Cold Storage 7-years	n/a	£5.79		
CC X Series Call Recordings Cold Storage 8-years	n/a	£6.16		
CC X Series Call Recordings Cold Storage 9-years	n/a	£6.47		
CC X Series Call Recordings Cold Storage 10-years	n/a	£6.66		
CC X Series Call Recordings Hot Storage 130-Days	n/a	£1.51		
CC X Series Screen Recordings Cold Storage 1-year	n/a	£11.94		
CC X Series Screen Recordings Cold Storage 2-years	n/a	£21.99		
CC X Series Screen Recordings Cold Storage 3-years	n/a	£27.01		
CC X Series Screen Recordings Cold Storage 4-years	n/a	£32.04		
CC X Series Screen Recordings Cold Storage 5-years	n/a	£37.06		
CC X Series Screen Recordings Cold Storage 6-years	n/a	£42.09		
CC X Series Screen Recordings Cold Storage 7-years	n/a	£47.11		
CC X Series Screen Recordings Cold Storage 8-years	n/a	£52.13		
CC X Series Screen Recordings Cold Storage 9-years	n/a	£57.16		
CC X Series Screen Recordings Cold Storage 10-years	n/a	£62.18		
CC X Series Screen Recordings Hot Storage 30-Days	n/a	£8.17		
CC X Series Screen Recordings Hot Storage 130-Days	n/a	£23.25		
Local Number - Included	n/a	n/a		
Toll Free numbers - Int'l	n/a	£10.06		
Toll Free numbers - UK/US/Can	n/a	£5.03		
UC Call Recordings Cold Storage up to 1-Year	n/a	£2.46		
UC Call Recordings Cold Storage up to 2-Years	n/a	£3.09		
UC Call Recordings Cold Storage up to 3-Years	n/a	£3.71		
UC Call Recordings Cold Storage up to 4-Years	n/a	£4.34		
UC Call Recordings Cold Storage up to 5-Years	n/a	£4.90		

UC Call Recordings Cold Storage up to 6-Years	n/a	£5.41		
UC Call Recordings Cold Storage up to 7-Years	n/a	£5.79		
UC Call Recordings Cold Storage up to 8-Years	n/a	£6.16		
UC Call Recordings Cold Storage up to 9-Years	n/a	£6.47		
UC Call Recordings Cold Storage up to 10-Years	n/a	£6.66		
UC Call Recordings Hot Storage 130-days	n/a	£1.51		
UC Meeting Recordings Cold Storage up to 1-Year	n/a	£11.94		
UC Meeting Recordings Cold Storage up to 2-Years	n/a	£21.99		
UC Meeting Recordings Cold Storage up to 3-Years	n/a	£27.01		
UC Meeting Recordings Cold Storage up to 4-Years	n/a	£32.04		
UC Meeting Recordings Cold Storage up to 5-Years	n/a	£37.06		
UC Meeting Recordings Cold Storage up to 6-Years	n/a	£42.09		
UC Meeting Recordings Cold Storage up to 7-Years	n/a	£47.11		
UC Meeting Recordings Cold Storage up to 8-Years	n/a	£52.13		
UC Meeting Recordings Cold Storage up to 9-Years	n/a	£57.16		
UC Meeting Recordings Cold Storage up to 10-Years	n/a	£62.18		
UC Meeting Recordings Hot Storage 130-Days	n/a	£23.25		
Voice Recording Retention - 10 Days	n/a	£22.62		
Voice Recording Retention - 40 Days	n/a	£25.13		
Voice Recording Retention - 100 Days	n/a	£33.92		
Voice Recording Retention - 400 Days	n/a	£45.22		
X Series - Lobby, DID Tier 1, Price Tier 1	n/a	£5.03		
X Series - X0, DID Tier 1, Price Tier 1	n/a	£7.57		
X Series - X1 Ireland, DID Tier 1, Price Tier 1	n/a	£17.59		
X Series - X1 Nationwide, DID Tier 1, Price Tier 1	£10.00	n/a		
X Series - X1 Nationwide, DID Tier 2, Price Tier 1	£10.00	n/a		
X Series - X1 Nationwide, DID Tier 3, Price Tier 1	£18.00	n/a		
X Series - X1 Nationwide, DID Tier 4, Price Tier 1	£26.00	n/a		
X Series - X1 Nationwide, DID Tier 5, Price Tier 1	£50.00	n/a		
X Series - X1, DID Tier 1, Price Tier 1	n/a	£12.57		
X Series - X2 Ireland, DID Tier 1, Price Tier 1	n/a	£26.38		
X Series - X2, DID Tier 1, Price Tier 1	n/a	£25.13		
X Series - X3, DID Tier 1, Price Tier 1	n/a	£31.41		
X Series - X4, DID Tier 1, Price Tier 1	n/a	£46.48		
X Series - X6 Bundled, DID Tier 1, Price Tier 1	n/a	£113.06		
X Series - X7 Bundled, DID Tier 1, Price Tier 1	n/a	£131.90		
X Series - X8 Bundled, DID Tier 1, Price Tier 1	n/a	£169.58		
Gamma SIP & Numbering				
Directory Entries - Ordinary Typeface Special Phone Book Entry	£362.03	n/a	Per number	
Directory Entries - Bold Typeface Special Phone Book Entry	£712.47	n/a		
Directory Entries - Superbold Typeface Special Phone Book Entry	£1,382.85	n/a		
Directory Entries - Ordinary Typeface National Special Phone Book Entry	£19,163.20	n/a		
Directory Entries - Bold Typeface National Special Phone Book Entry	£39,992.19	n/a		
Directory Entries - Superbold Typeface National Special Phone Book Entry	£65,091.39	n/a		
Single Line	£15.50	n/a		
Multi Line	£30.00	n/a	Per main billing number	
Multi Line with Block of 1-10 DDIs	£75.00	n/a		
Multi Line with Block of > 10 DDIs	£147.00	n/a		
OOH Porting (Evenings Mon-Fri)	£175.00	n/a	Per end user order per day. Standard port charge per line also applies in addition to this charge	
OOH Porting (Saturday)	£350.00	n/a		
DMA Transfer with Block of 1000 DDIs	£700.00	n/a	Per main billing number	
Export of a number to another network	£18.33	n/a	Per number	
Non-Geographic Porting in/out - Any number port order (9 Numbers or less either singularly or in a range)	£19.00	n/a	Per number. Applies when porting a UK non-geographic a single number or range with less than 10 ported from an alternative provider	
Non-Geographic Porting in/out - Any number port order (10+ Numbers in a single range)	£0.00	n/a	Per number. Applies when porting a UK non-geographic number range of 10 or more numbers from an alternative provider	

Order Rejection	£22.50	n/a	Per number when a port fails for any reason	
Porting Date Changed by Partner or Emergency Restore	£43.75	n/a	Gamma reserves the right to charge £26.25 per order per successful change or emergency restore.	
Cancellation of Porting Order	£22.50	n/a	Per number when a port order is cancelled for any reason	
Order timed out	£22.50	n/a	Per number when a port fails due to a time out	
Product to Product/Partner to Partner Transfer - Automated Systems provided in working hours	£0.00	n/a	Per successful order completed	
Product to Product/Partner to Partner Transfer - OOH Porting (Evenings Mon-Fri)	£208.33	n/a		
Product to Product/Partner to Partner Transfer - OOH Porting (Saturday)	£416.67	n/a		
Special Orders - Manual Order	£0.00	n/a	Per number port order	
Special Orders - IPExchange Process	£0.00	n/a		
Special Orders - Out of Hours Provisioning Support	£833.33	n/a	Per day, or part day thereof.	
Special Orders - Manual Pre-Port Test Call	£41.67	n/a	Per number	
Special Orders - Project Management	POA	n/a	Per day	
Number Selection (1-9 numbers)	£16.10	n/a	Per batch (numbers must be in consecutive range to form batch, individual number selections will be charge at the per 1 unit rate)	
Number Selection (10-49 numbers)	£32.20	n/a		
Number Selection (50-99 numbers)	£80.50	n/a		
Number Selection (100-499 numbers)	£120.75	n/a		
Number Selection (500-999 numbers)	£241.50	n/a		
Number Selection (1000+ numbers)	£402.50	n/a		
Golden Number Charge	£1,150.00	n/a	Per number	
Platinum Number Charge	£1,840.00	n/a		
Number Range Hosting	POA	n/a	Per range	
BT Complaints - On 999 Handling	£50.00	n/a	Per instance / number	
BT Complaints - On 999 EU Contact	£83.33	n/a		
Application Program Interface (API)	n/a	£376.84	Per API service	
IPDC Connection	£88.55	n/a	Per Connection	
IPHC Connection	£88.55	n/a		
IPDC DDI Connection	£0.84	n/a		
IPDC Endpoint Cease	£35.00	n/a	Per Endpoint	
IPHC Endpoint Cease	£35.00	n/a		
Resilient build expedite (from ten to three working days)	£350.00	n/a	Per expedite request. Subject to availability and scheduling, must be agreed in advance.	
Out of Hours Provisioning/Support	POA	n/a	Per expedite request. Subject to availability and scheduling, must be agreed in advance.	
Interconnect Connection	£2,500.00	n/a	Per Connection	
Application Program Interface (API)	£16,666.67	n/a	Per API service	
Less than 150 channel build	£13,666.67	n/a	Per request	
IPDC Channel	n/a	£8.34	Per channel	
IPDC Channel - Enhanced Active	n/a	£8.34		
IPDC Channel - Active	n/a	£8.34		
IPDC Channel - Standby	n/a	£3.21		
IPDC Channel - Loadshare	n/a	£8.34		
IPDC Channel - R+	n/a	£8.34		
STCM Service	n/a	£56.98	Per service	
STCM DDI	n/a	£0.40	Per number	
STCM Number Add-on Announcement	n/a	£11.31		
STCM Number Add-on Area Based Routing	n/a	£37.90		
STCM Number Add-on Standard Auto Attend	n/a	£37.90		
STCM Service Add-on LCA	n/a	£94.88	Per service	
IPDC Channel - Rental (Semafone Premium)	n/a	£4.50		
IPHC Channel - Active (Semafone Premium)	n/a	£4.50		
IPDC Channel - Standby (Semafone Premium)	n/a	£4.50		
IPDC Channel - Loadshare (Semafone Premium)	n/a	£4.50		
IPDC Channel - R+ (Semafone Premium)	n/a	£5.68		
IPDC Channel - Active (Semafone Premium)	n/a	£4.50		

IPDC Channel - Enhanced Standby (Semafoe Premium)	n/a	£4.50		
IPHC Channel	n/a	£10.19		
IPHC Channel - Enhanced Active	n/a	£10.19		
IPHC Channel - Active	n/a	£10.19	Per channel	
IPHC Channel - Standby	n/a	£3.29		
IPHC Channel - Loadshare	n/a	£10.19		
IPHC Channel - R+	n/a	£10.19		
IPDC Channel - Rental (Semafoe Premium)	n/a	£4.76		
IPHC Channel - Active (Semafoe Premium)	n/a	£4.76		
IPDC Channel - Standby (Semafoe Premium)	n/a	£0.00		
IPHC Channel - Loadshare (Semafoe Premium)	n/a	£3.17		
IPHC Channel - R+ (Semafoe Premium)	n/a	£5.66		
IPDC Channel - Enhanced Active (Semafoe Premium)	n/a	£4.76		
IPHC Channel - Enhanced Standby	n/a	£0.00		
SIP Trunking Fraud Protection	n/a	£0.00	Per number	
Interconnect Rental	n/a	£282.63	Per interconnect	
SIP Connection International	£750.00	n/a	Per connection	
SIP Channel International	n/a	£5.66	Per channel	
SIP Channel International - Standby	n/a	£3.29		
SIP DDI Connection International	£1.83	n/a		
SIP DDI International	n/a	£0.15	Per number	
Gamma Professional Services				
Standard Install, business hours - Up to 1 hour*	£0.00	n/a		
Standard Install, business hours - 1 hour to 3.75 hours	£416.67	n/a		
Standard Install, business hours - Within 4.75 hours	£533.33	n/a		
Standard Install, business hours - Over 4.75 hours	£833.33	n/a		
Out of hours' change After 17:300 Monday to Friday and all day Saturday - Within 3.75 hours	£625.00	n/a	Per order	
Out of hours' change After 17:300 Monday to Friday and all day Saturday - Within 4.75 hours	£800.00	n/a		
Out of hours' change After 17:300 Monday to Friday and all day Saturday - Over 4.75 hours	£1,250.00	n/a		
Out of hours' change All day Sunday - Within 3.75 hours	£833.33	n/a		
Out of hours' change All day Sunday - Within 4.75 hours	£1,066.67	n/a		
Out of hours' change All day Sunday - Over 4.75 hours	£1,666.67	n/a		
Gamma Inbound Pricing				
Contact Point Connection	£0.00	n/a	Per contact point	
Contact Point Rental	n/a	£8.94		
Contact Path Connection	£41.67	n/a	Per Contact Path	
Contact Path Rental	n/a	£23.75		
Contact Pro Connection	£0.00	n/a	Per Contact Path Pro	
Contact Pro Rental	n/a	£68.97		
Business Continuity Connection	£0.00	n/a	Per connection	
Inbound Business continuity	n/a	£11.30	Per number	
Voicemail TO Email Rental	n/a	£7.93	Per end user account (additional storage charges apply)	
Advanced MIS Rental	n/a	£12.45	Per end user account	
Call Recording Rental	n/a	£100.74	Per end user account (additional storage charges apply)	
Network Whisper Rental	n/a	£33.93	Per end user account (additional storage charges apply)	
Inbound App	n/a	£0.00		
Inbound Reports Rental	n/a	£12.45	Per end user account	
Call Recording Connection	£100.00	n/a	Per connection	
Voicemail TO Email Connection	£50.00	n/a		
Call Recording Storage Band 1 - Call Recording Storage Charge	n/a	£24.88	Variable charge – stored calls equal: 0.0001Mb to 50Mb	
Call Recording Storage Band 2 - Call Recording Storage Charge	n/a	£49.75	Variable charge – stored calls equal: Up to 500Mb	
Call Recording Storage Band 3 - Call Recording Storage Charge	n/a	£87.06	Variable charge – stored calls equal: Up to 1Gb	
Call Recording Storage Band 4 - Call Recording Storage Charge	n/a	£149.24	Variable charge – stored calls equal: Up to 2Gb	
Call Recording Storage Band 5 - Call Recording Storage Charge	n/a	£248.72	Variable charge – stored calls equal: Up to 5Gb	
Call Recording Storage Band 6 - Call Recording Storage Charge	n/a	£422.82	Variable charge – stored calls equal: Up to 10Gb	

Call Recording Storage Band 7 - Call Recording Storage Charge	n/a	£746.14	Variable charge – stored calls equal: Up to 20Gb	
Call Recording Storage Band 8 - Call Recording Storage Charge	n/a	£1,243.57	Variable charge – stored calls equal: Up to 50Gb	
Announcement Storage Band 1 - Recorded Announcement Storage Charge	n/a	£0.00	Variable charge – stored announcements equal: 0.0001Mb to 50Mb	
Announcement Storage Band 2 - Recorded Announcement Storage Charge	n/a	£45.23	Variable charge – stored announcements equal: Up to 500Mb	
Announcement Storage Band 3 - Recorded Announcement Storage Charge	n/a	£79.15	Variable charge – stored announcements equal: Up to 1Gb	
Announcement Storage Band 4 - Recorded Announcement Storage Charge	n/a	£135.67	Variable charge – stored announcements equal: Up to 2Gb	
Announcement Storage Band 5 - Recorded Announcement Storage Charge	n/a	£226.11	Variable charge – stored announcements equal: Up to 5Gb	
Announcement Storage Band 6 - Recorded Announcement Storage Charge	n/a	£226.11	Variable charge – stored announcements equal: Up to 10Gb	
Announcement Storage Band 7 - Recorded Announcement Storage Charge	n/a	£678.31	Variable charge – stored announcements equal: Up to 20Gb	
Announcement Storage Band 8 - Recorded Announcement Storage Charge	n/a	£1,130.51	Variable charge – stored announcements equal: Up to 50Gb	
Voicemail Storage Band 1 - Voicemail Storage Charge	n/a	£0.00	Variable charge – stored voicemails equal: 0.0001Mb to 50Mb	
Voicemail Storage Band 2 - Voicemail Storage Charge	n/a	£45.23	Variable charge – stored voicemails equal: Up to 500Mb	
Voicemail Storage Band 3 - Voicemail Storage Charge	n/a	£79.15	Variable charge – stored voicemails equal: Up to 1Gb	
Voicemail Storage Band 4 - Voicemail Storage Charge	n/a	£135.67	Variable charge – stored voicemails equal: Up to 2Gb	
Voicemail Storage Band 5 - Voicemail Storage Charge	n/a	£226.11	Variable charge – stored voicemails equal: Up to 5Gb	
Voicemail Storage Band 6 - Voicemail Storage Charge	n/a	£384.39	Variable charge – stored voicemails equal: Up to 10Gb	
Voicemail Storage Band 7 - Voicemail Storage Charge	n/a	£678.31	Variable charge – stored voicemails equal: Up to 20Gb	
Voicemail Storage Band 8 - Voicemail Storage Charge	n/a	£1,130.51	Variable charge – stored voicemails equal: Up to 50Gb	
Gamma SIP Call Bundles				
SIP UK Mobile Calls Bundle 10,000 Mins		£269.44		
SIP UK Mobile Calls Bundle 20,000 Mins		£538.86		
SIP UK Mobile Calls Bundle 30,000 Mins		£808.29		
SIP UK Mobile Calls Bundle 40,000 Mins		£1,077.72		
SIP UK Mobile Calls Bundle 50,000 Mins		£1,347.15		
SIP UK Mobile Calls Bundle 60,000 Mins		£1,616.57		
SIP UK Mobile Calls Bundle 70,000 Mins		£1,886.00		
SIP UK Mobile Calls Bundle 80,000 Mins		£2,155.43		

LEASED LINES

Description	One-off	Monthly	Notes	
EoFTTC Circuit	POA	POA	Per circuit	
EFM Circuit	POA	POA	Per circuit	
Fibre EAD Circuit	POA	POA	Per circuit	

MICROSOFT LICENSES (SPLA)

Description	One-off	Monthly	Notes	
Microsoft BizTalk Server Branch	n/a	£83.70	Server License	
Microsoft BizTalk Server Enterprise	n/a	£1,396.02	Server License	
Microsoft BizTalk Server Standard	n/a	£320.77	Server License	
Windows Server Standard Core Licence (2 Core)	n/a	£26.52	Per user	
Windows Server Data Centre Core Licence (2 Core)	n/a	£26.52	Per user	
Exchange Basic Subscriber Access Licence	n/a	£1.42	Per user	
Exchange Enterprise Plus Subscriber Access Licence	n/a	£8.39	Per user	
Exchange Enterprise Subscriber Access Licence	n/a	£5.60	Per user	
Exchange Enterprise Subscriber Access Licence for Software Assurance	n/a	£1.42	Per user	
Exchange Standard Plus Subscriber Access Licence	n/a	£7.00	Per user	
Exchange Standard Subscriber Access Licence	n/a	£4.21	Per user	
Exchange Standard Subscriber Access Licence for Software Assurance	n/a	£1.42	Per user	
SQL Server Standard Subscriber Access Licence	n/a	£27.91	Per user	
SQL Server Standard Core Licence (2 Core)	n/a	£232.92	Per user	
SQL Server Web Edition Core Licence (2 Core)	n/a	£15.36	2 core minimum	
Windows Rights Management Services Client Access Licence	n/a	£2.82	2 core minimum	
Windows Remote Desktop Services Subscriber Access Licence	n/a	£8.39	Server License	
Office Standard Subscriber Access Licence	n/a	£19.56	Per user	

Project Professional Subscriber Access Licence	n/a	£48.82	Per user	
Project Standard Subscriber Access Licence	n/a	£32.10	Server License	

MiTel

Description	One-off	Monthly	Notes	SUK
MiTel License				
Basic IPT Foundation	n/a	£7.04	Per user/seat including Digital Space Service level	
Basic IPT Advanced	n/a	£7.34	Per user/seat including Digital Space Service level	
Basic IPT Premier	n/a	£7.72	Per user/seat including Digital Space Service level	
Entry UCC Foundation	n/a	£10.11	Per user/seat including Digital Space Service level	
Entry UCC Advanced	n/a	£10.57	Per user/seat including Digital Space Service level	
Entry UCC Premier	n/a	£11.13	Per user/seat including Digital Space Service level	
MiCloud CC Agent concurrent - Advanced	n/a	£35.40	Per user/seat including Digital Space Service level	
MiCloud CC Agent concurrent - Foundation	n/a	£36.32	Per user/seat including Digital Space Service level	
MiCloud CC Agent concurrent - Premier	n/a	£37.44	Per user/seat including Digital Space Service level	
MiCloud CC MultiMedia Agent - Advanced	n/a	£24.21	Per user/seat including Digital Space Service level	
MiCloud CC MultiMedia Agent - Foundation	n/a	£25.12	Per user/seat including Digital Space Service level	
MiCloud CC MultiMedia Agent - Premier	n/a	£26.25	Per user/seat including Digital Space Service level	
Premier UCC Foundation	n/a	£14.67	Per user/seat including Digital Space Service level	
Premier UCC Advanced	n/a	£15.28	Per user/seat including Digital Space Service level	
Premier UCC Premier	n/a	£16.04	Per user/seat including Digital Space Service level	
Standard IPT Foundation	n/a	£8.64	Per user/seat including Digital Space Service level	
Standard IPT Advanced	n/a	£9.02	Per user/seat including Digital Space Service level	
Standard IPT Premier	n/a	£9.50	Per user/seat including Digital Space Service level	
Standard UCC Foundation	n/a	£12.74	Per user/seat including Digital Space Service level	
Standard UCC Advanced	n/a	£13.26	Per user/seat including Digital Space Service level	
Standard UCC Premier	n/a	£13.93	Per user/seat including Digital Space Service level	
Unified Communications & Collaboration System Add-On Services				
MiVoice Business Console	n/a	£55.63	Per instance/service	UK113A03012A0
MiCollab Console	n/a	£25.66	Per instance/service	UK113A03112A0
MiVB SingleLine wMbox	n/a	£3.40	Per instance/service	UK113A05112A0
MiCollab AWV Port	n/a	£12.84	Per instance/service	UK113A00812A0
MBG SIP Proxy License	n/a	£2.52	Per instance/service	UK113A02812A0
NPM SAA Corp Dir port	n/a	£51.30	Per instance/service	UK113A01412A0
NPM TTS port	n/a	£34.20	Per instance/service	UK113A01512A0
NPM Fax port	n/a	£29.93	Per instance/service	UK113A01612A0
Unified Communications & Collaboration User Add-On Services				
MiCloud Advanced Security	n/a	£2.19	Per instance/service	UK113133112A0
MiTeam User	n/a	£4.22	Per instance/service	UK113133012A0
MiCollab Mobile (Mobile Client + SIP)	n/a	£2.52	Per instance/service	UK113A00612A0
MiCollab PC Softphone	n/a	£1.65	Per instance/service	UK113A00712A0
MiCollab for Microsoft	n/a	£1.65	Per instance/service	UK113A00912A0
MiVoice SFDC User Standard integration	n/a	£2.52	Per instance/service	UK113A01012A0
MiVoice Google User integration	n/a	£0.76	Per instance/service	UK113A01112A0
MiVoice SFDC User Advanced (ACD) integration	n/a	£3.82	Per instance/service	UK113A01212A0
Voicemail Add-on	n/a	£1.65	Per instance/service	UK113A01312A0
Business Analytics Insight supervisor	n/a	£5.71	Per instance/service	UK113A02312A0
Business Analytics Insight extension	n/a	£0.49	Per instance/service	UK113A02412A0
Business Analytics Report supervisor	n/a	£9.51	Per instance/service	UK113A02512A0
Business Analytics Report extension	n/a	£1.03	Per instance/service	UK113A02612A0
Teleworker License	n/a	£0.76	Per instance/service	UK113A02712A0
Contact Center System Add-On Services				
MiCloud CC IVR port	n/a	£42.75	Per instance/service	UK113A03612A0
Contact Center Agent Add-On Services				
Contact Center Agent Softphone	n/a	£4.08	Per instance/service	UK113A03712A0
Contact Center CRM Integration	n/a	£4.30	Per instance/service	UK113A03812A0
MiCloud CC Ignite Preview Dialer	n/a	£8.14	Per instance/service	54010079CC
Business Reporter extension	n/a	£0.23	Per instance/service	UK113A02112A0
Business Reporter Client	n/a	£6.79	Per instance/service	UK113A02212A0
MiCloud CC WFS standard	n/a	£9.44	Per instance/service	UK113A05012A0

MICC WFM Advanced Agent	n/a	£39.69	Per instance/service	UK113133A99A0
MICC WFM Premium Agent	n/a	£48.17	Per instance/service	UK113133B99A0
ACD Agent License	n/a	£5.99	Per instance/service	UK113A02912A0
Virtual Agent - 12,000 Request Bundle	n/a	£50.21	Per instance/service	£54,010,522.00
Virtual Agent - 24,000 Request Bundle	n/a	£94.97	Per instance/service	£54,010,523.00
Virtual Agent - 48,000 Request Bundle	n/a	£188.57	Per instance/service	£54,010,524.00
Virtual Agent - 144,000 Request Bundle	n/a	£545.37	Per instance/service	£54,010,525.00
Virtual Agent - 10x Request Overage	n/a	POA	Per instance/service	£54,010,526.00
Agent Assist x1	n/a	POA	Per instance/service	54xxxxxx
Recording Add-On				
MiVoice Call Recording per seat	n/a	£9.72	Per instance/service	UK113A01712A0
Quality Assurance User	n/a	£21.99	Per instance/service	UK113A01812A0
Supervisor Recording Seat	n/a	£31.69	Per instance/service	UK113A01912A0
Screen Recording per seat	n/a	£21.99	Per instance/service	UK113A02012A0
MiVoice SRC License	n/a	£2.52	Per instance/service	UK113A04712A0
Performance Analytics ***				
(1-5managed vApps) per vApp	£65.00	£88.19	Per App - NRC waived for multi year terms	UK113A04312A0
(6-99managed vApps) per vApp	£25.00	£33.93	Per App - NRC waived for multi year terms	UK113A04412A0
Compute Resources / Infrastructure				
vMiVoice Business Express (250)	£185.00	£250.98	Per Resource - NRC waived for multi year terms	UK113411A1227
vMiVoice Business Express (500)	£220.00	£298.47	Per Resource - NRC waived for multi year terms	UK113411B1227
vMiVoice Business (250)	£65.00	£88.19	Per Resource - NRC waived for multi year terms	UK113411C1227
vMiVoice Business (1500)	£85.00	£115.33	Per Resource - NRC waived for multi year terms	UK113411D1227
vMiVoice Business (2500)	£115.00	£156.03	Per Resource - NRC waived for multi year terms	UK113411E1227
vMiVoice Business (5000)	£160.00	£217.07	Per Resource - NRC waived for multi year terms	UK113411F1227
vMiCollab (Multi-App) (250)	£155.00	£210.28	Per Resource - NRC waived for multi year terms	UK113411G1227
vMiCollab (Multi-App) (1500)	£255.00	£345.95	Per Resource - NRC waived for multi year terms	UK113411H1227
vMiCollab (Multi-App) (2500)	£325.00	£440.91	Per Resource - NRC waived for multi year terms	UK113411I1227
vMiCollab (Multi-App) (5000)	£470.00	£637.62	Per Resource - NRC waived for multi year terms	UK113411J1227
vMiVoice Border Gateway (250)	£65.00	£88.19	Per Resource - NRC waived for multi year terms	UK113411R1227
vMiVoice Border Gateway (2500)	£150.00	£203.50	Per Resource - NRC waived for multi year terms	UK113411S1227
vMiVoice Border Gateway (2500)(Internal P-B-R)	£150.00	£203.50	Per Resource - NRC waived for multi year terms	UK113412X1227
vMiVoice Border Gateway (2500) (CR)	£150.00	£203.50	Per Resource - NRC waived for multi year terms	UK113412Y1227
vMiCloud Contact Center Business small	£220.00	£298.47	Per Resource - NRC waived for multi year terms	UK113411T1227

MOBILE

Description	One-off	Monthly	Notes	If services are not renewed, prior to the end of the initial term, a £2.50 per month additional charge will apply per number
Disconnection or cease (in contract) (no PAC Code)	£25.00	n/a	Administration fee + all outstanding charges (per number)	
Disconnection or cease (out of contract) (no PAC Code)	£0.00	n/a	Free of charge	
Transfer with PAC Code to alternative provider (in contract)	£25.00	n/a	Administration fee + all outstanding charges (per number)	
Transfer with PAC Code to alternative provider (out of contract)	£15.00	n/a	Administration fee (per number)	
Device network unlocking	£100.00	n/a	Unlocking network specific devices	
Re-issue of PAC Code	£15.00	n/a	Administration fee (per PAC Code)	
Re-number	£50.00	n/a	Administration fee including network charges (per number)	
Abzorb				
Mobile Tariff	See Notes	See Notes	As per contract	
AQL				
SIM Card	£0.00	n/a	excludes delivery charges	
SIM Card - AQL	£0.00	n/a	excludes delivery charges	
1GB for Failover (up to 5 SIMs)	£30.00	£41.85	AQL Only	
5GB for Failover (up to 10 SIMs)	£100.00	£139.48		
10GB for Failover (up to 15 SIMs)	£170.00	£237.10		
20GB for Failover (up to 20 SIMs)	£200.00	£516.01		
30GB for Failover (up to 25 SIMs)	£250.00	£767.05		
50GB for Failover (up to 30 SIMs)	£300.00	£1,227.26		
75GB for Failover (up to 100 SIMs)	£1,000.00	£2,091.90		
100GB for Failover (up to 150 SIMs)	£1,500.00	£2,719.48		
150GB for Failover (up to 200 SIMs)	£2,000.00	£4,044.35		
200GB for Failover (up to 300 SIMs)	£3,000.00	£5,369.21		

1GB for Rapid Deployment	£10.00	£25.13	AQL Only, Minimum 3 month term
5GB for Rapid Deployment		£118.56	
10GB for Rapid Deployment		£237.10	
20GB for Rapid Deployment		£467.21	
30GB for Rapid Deployment		£711.26	
50GB for Rapid Deployment		£1,171.48	
75GB for Rapid Deployment		£1,778.13	
100GB for Rapid Deployment		£2,370.83	
150GB for Rapid Deployment		£3,556.25	
200GB for Rapid Deployment		£4,741.65	
Overage Charges (Per Mb)	£0.04	n/a	Charged Per Mb for overages incurred during the month
Pangea			
NBD SIM Delivery	£12.00		
1GB DIA MultiNet SIM	n/a	£11.31	
200GB MultiNet Data Pool	n/a	£1,124.23	
200GB MultiNet Data Pool with Private Static IP	n/a	£1,124.23	
200GB MultiNet Data Pool with Public Static IP	n/a	£1,124.23	
Upgrade to 200GB MultiNet Data Pool	n/a	£1,124.23	
Upgrade to 200GB MultiNet Data Pool with Private Static IP	n/a	£1,124.23	
Upgrade to 200GB MultiNet Data Pool with Public Static IP	n/a	£1,124.23	
20GB DIA MultiNet SIM	n/a	£124.36	
20GB MPLS MultiNet SIM	n/a	£126.48	
20GB DIA MultiNet SIM with Private Static IP	n/a	£127.50	
1GB MPLS MultiNet SIM	n/a	£12.98	
20GB MultiNet Data Pool	n/a	£131.90	
20GB MultiNet Data Pool with Private Static IP	n/a	£131.90	
20GB MultiNet Data Pool with Public Static IP	n/a	£131.90	
Upgrade to 20GB MultiNet Data Pool	n/a	£131.90	
Upgrade to 20GB MultiNet Data Pool with Private Static IP	n/a	£131.90	
Upgrade to 20GB MultiNet Data Pool with Public Static IP	n/a	£131.90	
20GB DIA MultiNet SIM with Public Static IP	n/a	£132.52	
250GB MultiNet Data Pool	n/a	£1,400.58	
250GB MultiNet Data Pool with Private Static IP	n/a	£1,400.58	
250GB MultiNet Data Pool with Public Static IP	n/a	£1,400.58	
Upgrade to 250GB MultiNet Data Pool	n/a	£1,400.58	
Upgrade to 250GB MultiNet Data Pool with Private Static IP	n/a	£1,400.58	
Upgrade to 250GB MultiNet Data Pool with Public Static IP	n/a	£1,400.58	
1GB DIA MultiNet SIM with Private Static IP	n/a	£14.45	
2GB MultiNet Data Pool	n/a	£15.07	
2GB MultiNet Data Pool with Private Static IP	n/a	£15.07	
2GB MultiNet Data Pool with Public Static IP	n/a	£15.07	
Upgrade to 2GB MultiNet Data Pool with Private Static IP	n/a	£15.07	
Upgrade to 2GB MultiNet Data Pool with Public Static IP	n/a	£15.07	
Additional DIA MultiNet SIM with Public Static IP	n/a	£15.07	
DIA MultiNet SIM Rental with Public Static IP	n/a	£15.07	
Upgrade to 2GB MultiNet Data Pool	n/a	£15.07	
25GB DIA MultiNet SIM	n/a	£150.74	
25GB DIA MultiNet SIM with Private Static IP	n/a	£153.89	
25GB MPLS MultiNet SIM	n/a	£157.29	
25GB DIA MultiNet SIM with Public Static IP	n/a	£160.17	
DIA MultiNet Tiered PAYG	n/a	£16.97	
25GB MultiNet Data Pool	n/a	£163.30	
25GB MultiNet Data Pool with Private Static IP	n/a	£163.30	
25GB MultiNet Data Pool with Public Static IP	n/a	£163.30	
Upgrade to 25GB MultiNet Data Pool	n/a	£163.30	

Upgrade to 25GB MultiNet Data Pool with Private Static IP	n/a	£163.30	
Upgrade to 25GB MultiNet Data Pool with Public Static IP	n/a	£163.30	
300GB MultiNet Data Pool	n/a	£1,695.77	
300GB MultiNet Data Pool with Private Static IP	n/a	£1,695.77	
300GB MultiNet Data Pool with Public Static IP	n/a	£1,695.77	
Upgrade to 300GB MultiNet Data Pool	n/a	£1,695.77	
Upgrade to 300GB MultiNet Data Pool with Private Static IP	n/a	£1,695.77	
Upgrade to 300GB MultiNet Data Pool with Public Static IP	n/a	£1,695.77	
2GB DIA MultiNet SIM	n/a	£17.59	
2GB MPLS MultiNet SIM	n/a	£17.84	
MPLS MultiNet Tiered PAYG	n/a	£18.38	
DIA MultiNet Tiered PAYG with Private Static IP	n/a	£20.10	
1GB DIA MultiNet SIM with Public Static IP	n/a	£20.73	
2GB DIA MultiNet SIM with Private Static IP	n/a	£20.73	
400GB MultiNet Data Pool	n/a	£2,229.62	
400GB MultiNet Data Pool with Private Static IP	n/a	£2,229.62	
400GB MultiNet Data Pool with Public Static IP	n/a	£2,229.62	
Upgrade to 400GB MultiNet Data Pool	n/a	£2,229.62	
Upgrade to 400GB MultiNet Data Pool with Private Static IP	n/a	£2,229.62	
Upgrade to 400GB MultiNet Data Pool with Public Static IP	n/a	£2,229.62	
DIA MultiNet Tiered PAYG with Public Static IP	n/a	£26.38	
2GB DIA MultiNet SIM with Public Static IP	n/a	£27.01	
500GB MultiNet Data Pool	n/a	£2,763.47	
500GB MultiNet Data Pool with Private Static IP	n/a	£2,763.47	
500GB MultiNet Data Pool with Public Static IP	n/a	£2,763.47	
Upgrade to 500GB MultiNet Data Pool	n/a	£2,763.47	
Upgrade to 500GB MultiNet Data Pool with Private Static IP	n/a	£2,763.47	
Upgrade to 500GB MultiNet Data Pool with Public Static IP	n/a	£2,763.47	
4GB DIA MultiNet SIM	n/a	£30.15	
50GB MultiNet Data Pool	n/a	£301.47	
50GB MultiNet Data Pool with Private Static IP	n/a	£301.47	
50GB MultiNet Data Pool with Public Static IP	n/a	£301.47	
Upgrade to 50GB MultiNet Data Pool	n/a	£301.47	
Upgrade to 50GB MultiNet Data Pool with Private Static IP	n/a	£301.47	
Upgrade to 50GB MultiNet Data Pool with Public Static IP	n/a	£301.47	
50GB DIA MultiNet SIM	n/a	£301.47	
50GB MPLS MultiNet SIM	n/a	£302.68	
50GB DIA MultiNet SIM with Private Static IP	n/a	£304.62	
50GB DIA MultiNet SIM with Public Static IP	n/a	£310.90	
5GB MultiNet Data Pool	n/a	£31.41	
5GB MultiNet Data Pool with Private Static IP	n/a	£31.41	
5GB MultiNet Data Pool with Public Static IP	n/a	£31.41	
Upgrade to 5GB MultiNet Data Pool	n/a	£31.41	
Upgrade to 5GB MultiNet Data Pool with Private Static IP	n/a	£31.41	
Upgrade to 5GB MultiNet Data Pool with Public Static IP	n/a	£31.41	
4GB MPLS MultiNet SIM	n/a	£32.43	
4GB DIA MultiNet SIM with Private Static IP	n/a	£33.29	
600GB MultiNet Data Pool	n/a	£3,265.92	
600GB MultiNet Data Pool with Private Static IP	n/a	£3,265.92	
600GB MultiNet Data Pool with Public Static IP	n/a	£3,265.92	
Upgrade to 600GB MultiNet Data Pool	n/a	£3,265.92	
Upgrade to 600GB MultiNet Data Pool with Private Static IP	n/a	£3,265.92	
Upgrade to 600GB MultiNet Data Pool with Public Static IP	n/a	£3,265.92	
4GB DIA MultiNet SIM with Public Static IP	n/a	£39.57	
700GB MultiNet Data Pool	n/a	£3,893.98	

700GB MultiNet Data Pool with Private Static IP	n/a	£3,893.98	
700GB MultiNet Data Pool with Public Static IP	n/a	£3,893.98	
Upgrade to 700GB MultiNet Data Pool	n/a	£3,893.98	
Upgrade to 700GB MultiNet Data Pool with Public Static IP	n/a	£3,893.98	
800GB MultiNet Data Pool	n/a	£4,396.43	
800GB MultiNet Data Pool with Private Static IP	n/a	£4,396.43	
800GB MultiNet Data Pool with Public Static IP	n/a	£4,396.43	
Upgrade to 800GB MultiNet Data Pool	n/a	£4,396.43	
Upgrade to 800GB MultiNet Data Pool with Private Static IP	n/a	£4,396.43	
Upgrade to 800GB MultiNet Data Pool with Public Static IP	n/a	£4,396.43	
75GB MPLS MultiNet SIM	n/a	£443.21	
75GB DIA MultiNet SIM	n/a	£452.21	
75GB DIA MultiNet SIM with Private Static IP	n/a	£455.35	
75GB DIA MultiNet SIM with Public Static IP	n/a	£461.64	
900GB MultiNet Data Pool	n/a	£5,018.21	
900GB MultiNet Data Pool with Private Static IP	n/a	£5,018.21	
900GB MultiNet Data Pool with Public Static IP	n/a	£5,018.21	
Upgrade to 900GB MultiNet Data Pool	n/a	£5,018.21	
Upgrade to 900GB MultiNet Data Pool with Private Static IP	n/a	£5,018.21	
Upgrade to 900GB MultiNet Data Pool with Public Static IP	n/a	£5,018.21	
8GB DIA MultiNet SIM	n/a	£52.76	
DIA MultiNet 3 SIM PoC	n/a	£52.76	
Additional DIA MultiNet SIM	n/a	£5.66	
DIA MultiNet SIM Rental	n/a	£5.66	
8GB MPLS MultiNet SIM	n/a	£54.05	
8GB DIA MultiNet SIM with Private Static IP	n/a	£55.90	
DIA MultiNet 3 SIM PoC with Private Static IP	n/a	£55.90	
MPLS MultiNet 3 SIM PoC	n/a	£56.53	
100GB MultiNet Data Pool	n/a	£565.26	
100GB MultiNet Data Pool with Private Static IP	n/a	£565.26	
100GB MultiNet Data Pool with Public Static IP	n/a	£565.26	
Upgrade to 100GB MultiNet Data Pool	n/a	£565.26	
Upgrade to 100GB MultiNet Data Pool with Private Static IP	n/a	£565.26	
Upgrade to 100GB MultiNet Data Pool with Public Static IP	n/a	£565.26	
1000GB MultiNet Data Pool	n/a	£5,646.27	
1000GB MultiNet Data Pool with Private Static IP	n/a	£5,646.27	
1000GB MultiNet Data Pool with Public Static IP	n/a	£5,646.27	
Upgrade to 1000GB MultiNet Data Pool	n/a	£5,646.27	
Upgrade to 1000GB MultiNet Data Pool with Private Static IP	n/a	£5,646.27	
Upgrade to 1000GB MultiNet Data Pool with Public Static IP	n/a	£5,646.27	
100GB MPLS MultiNet SIM	n/a	£578.34	
100GB DIA MultiNet SIM	n/a	£584.10	
100GB DIA MultiNet SIM with Private Static IP	n/a	£587.25	
100GB DIA MultiNet SIM with Public Static IP	n/a	£593.53	
8GB DIA MultiNet SIM with Public Static IP	n/a	£62.18	
DIA MultiNet 3 SIM PoC with Public Static IP	n/a	£62.18	
10GB MultiNet Data Pool	n/a	£62.81	
10GB MultiNet Data Pool with Private Static IP	n/a	£62.81	
10GB MultiNet Data Pool with Public Static IP	n/a	£62.81	
Upgrade to 10GB MultiNet Data Pool	n/a	£62.81	
Upgrade to 10GB MultiNet Data Pool with Private Static IP	n/a	£62.81	
Upgrade to 10GB MultiNet Data Pool with Public Static IP	n/a	£62.81	
DIA Public Static IP	n/a	£6.49	
Additional MPLS MultiNet SIM	n/a	£6.49	
MPLS MultiNet SIM Rental	n/a	£6.49	

10GB DIA MultiNet SIM	n/a	£67.84	
10GB MPLS MultiNet SIM	n/a	£70.27	
10GB DIA MultiNet SIM with Private Static IP	n/a	£70.97	
10GB DIA MultiNet SIM with Public Static IP	n/a	£77.25	
Additional DIA MultiNet SIM with Private Static IP	n/a	£8.79	
DIA MultiNet SIM Rental with Private Static IP	n/a	£8.79	
1GB MultiNet Data Pool	n/a	£9.43	
1GB MultiNet Data Pool with Private Static IP	n/a	£9.43	
1GB MultiNet Data Pool with Public Static IP	n/a	£9.43	
15GB DIA MultiNet SIM	n/a	£92.96	
15GB MPLS MultiNet SIM	n/a	£94.59	
15GB DIA MultiNet SIM with Private Static IP	n/a	£96.10	
15GB DIA MultiNet SIM with Public Static IP	n/a	£102.38	
Pangea Data Overages	£0.05	n/a	Per Mb

PROFESSIONAL SERVICES

Description	One-off	Monthly	Notes	
Engineer - Tier 1 UK Office Hours (Mon-Fri 09:00-17:30)	£625.00	n/a	UC: Router Deployment, Maintenance Acceptance Testing (MAT) Global: Infrastructure hardware break-fix, Following technical script and technical leads Connectivity: Installing and resolving incidents on: Routers, switches, mobile connectivity, WAP installs and support Cloud & Hosting: data centre activities such as cabling and hardware additions/removals.	
Engineer - Tier 2 - UK Office Hours (Mon-Fri 09:00-17:30)	£790.00	n/a	UC:PBX Engineering Connectivity: LAN configuration/deployment, WIFI configuration/deployment, firewall-config, router config, switch config	
Engineer - Tier 3 - UK Office Hours (Mon-Fri 09:00-17:30)	£895.00	n/a	Connectivity: Firewall Engineering, SBC Engineering, Contact Centre Engineering, SD-WAN, Meraki cloud, PWAN, Core routing, EM+S deployment, Network security, Firewall builds UC: UC Collaboration Engineering, Messaging Global: Low-Level Design Creations , Consultancy, Hardware configurations, Patching Cloud&Hosting: VDC pre-staging, Virtual/cloud backup technologies, VDC configuration/deployment, Azure, O365, VMware/VDC clustering, , Active directory deployment, SQL DBA, IBM i, storage arrays	
Trainer	£100.00	n/a		
Project Co-ordinator - UK Office Hours (Mon-Fri 09:00-17:30)	£400.00	n/a	Simple project tasks - booking resource, managing tasks, simple project schedule, no regular customer meetings.	
Project Manager - UK Office Hours (Mon-Fri 09:00-17:30)	£850.00	n/a	Standard project tasks - Project initiation, booking resource, managing project, project schedule, customer meetings, RAID management, Change Management, primarily remote	
Senior Project Manager	£1,000.00	n/a	Complex projects tasks -Project initiation, booking resource, managing project, project schedule, customer meetings, RAID management, Change Management	
Programme Manager	£1,200.00	n/a	Governance of multiple projects, steer co, managing customer stakeholder's, managing dependencies within same programme/project	
Cloud Engineering (Remote)	£1,195.00	n/a	AWS/Azure ie public cloud - Building and testing new Cloud infrastructure and / or code that accesses Cloud services	
Senior Cloud Consultant (Remote)	£1,495.00	n/a	AWS/Azure ie senior public cloud engineer - Designing Cloud infrastructure including security patterns. Creating technical solutions to deliver business outcomes	

1. Working hours 9:00-17:30
2. travel and subsistence excluded from the above rates
3. Out of Hours /Saturdays is 1.5xstd day rates
4. Sunday is 2.0xstd day rates
5. Hourly remote Price is available at a pro rota basis for T1/T2/T3
6. Min charge for T1/T2/T3 field is half day ie not available on hour basis

		n/a	
Amend/Cancel Appointment - Between 24 hours and 7 days notice	50%	n/a	Any cancellation made between 72hr and 24hrs of the scheduled appointment shall attract 50% charge being applied
Amend/Cancel Appointment - Less than 24 hours notice	100%	n/a	Any cancellation within 24 hours will result in full charge applying
Missed Appointment	100%	n/a	Full charges including all mileage and other out of pocket expenses applies. Charged if appointment cannot be fulfilled due to customer site access/information or other situations outside of Digital Space's control
Out of Pocket Expenses - per mile from your nearest Digital Space office to required site	£0.65	n/a	Charged per mile in addition to any overnight stays and other charges related to the visit. Chargeable in all instances where the service is chargeable
Out of Pocket Expenses - per overnight stay required	£110.00	n/a	Charged per night in addition to any mileage and other charges related to the visit. Chargeable in all instances where the service is chargeable
Service Management	POA	n/a	Three tiers offered, Lite/Standard/Enhanced

REMOTE INFRASTRUCTURE SUPPORT

Description	One-off	Monthly	Notes	
Remote infrastructure support - Servers	POA	POA	Price On Application based on bespoke requirements	
Remote infrastructure support - Switches				

VIRTUAL DATA CENTRE

Description	One-off	Monthly	Notes	
Virtual Core Processing Unit (vCPU)	n/a	£12.59	Per GHz	
Virtual Memory (vRAM)	n/a	£10.47	Per GB	
Platinum Storage	n/a	£0.22		
Gold Storage	n/a	£0.12		
Silver Storage	n/a	£0.11		
Backup Storage	n/a	£0.08		
Veeam Backup & Replication License	n/a	£11.18	Per license	
McAfee MOVE Antivirus for Windows	n/a	£8.39		
Antivirus for Linux	n/a	£23.72		
Virtual Firewall	n/a	£20.93	Per device	
Virtual Firewall HA Add-on	n/a	£20.93		
VDC Management Level Monitor	n/a	£16.93	Per VM	
VDC Management Level Administer	n/a	£89.79	Per VM	
VDC Management Level Manage	n/a	£144.34	Per VM	

VIRTUAL NUMBERS

Description	One-off	Monthly	Notes	
Virtual Number - Standard	£0.00	£14.46	Per number	
Virtual Number - Gold	POA			
Call queuing rental	n/a	£7.25		
Simple IVR	£50.00	£7.25		
Advanced IVR (including call queueing)	£100.00	£14.46		
Geographic routing	£200.00	£14.46		

OTHER CHARGES

Description	One-off	Monthly	Notes	
IP address - additional 1	n/a	£3.63	Per month	
IP address - additional 2	n/a	£7.24	Per month	
IP address - additional 6	n/a	£11.58	Per month	
IP address - additional 14	n/a	£18.06	Per month	
Network Management (including monitoring)	n/a	£8.42	Per device	

Centralised Internet Breakout	n/a	£5.80	Per Mb	
Paper billing administration fee	n/a	£14.95	Per month. Billing is via email & website as standard	
Payment by method other than Direct Debit	n/a	£7.45	Per month. Billing is via email & website as standard	
Transfer of ownership	£25.00	n/a	Administration fee per service	
Returned cheque or refused Direct Debit Mandate	£25.00	n/a	Administration fee per instance	
Hardware	POA	POA	All hardware and hardware support will be priced on request	
Call Charges	n/a	n/a	All calls are charged as per the related Fixed Line or IP Call tariff published by Digital Space at the time of the call is made https://www.digitalspace.co.uk/information/tariffs-and-charges/	
Cancellation Request Amend	£25.00	n/a	Applies to any request to amend a cancellation once accepted in writing by Digital Space. Ability to amend a cancellation is subject to acceptance of amendment by the Suppliers third party supplier, the Charge will apply upon the Customer placing the request irrespective of whether the request can be fulfilled. The Charge will also apply if the Customer subsequently cancels the request to amend the cancellation	
Export of a number to another network from an IP platform	£18.33	n/a	Applies to all IP voice platforms when migrating a number to another network / provider	
Delivery Charges	See Notes	N/A	As per the current Delivery Policy available on the website	

LEGACY SERVICES - THE SERVICES BELOW ARE LEGACY SERVICES WHICH ARE NO LONGER AVAILABLE FOR NEW ORDERS (Charges remain applicable for existing services in addition to those shown above including disconnection charges)

BROADBAND

Description	One-off	Monthly Charge	Notes	Other Charges
FTTC 40/10 Unlimited Fibre Rental - BT	£80.00	£43.32	New Provides only	
FTTC 40/10 Unlimited Fibre Rental - TTB				
FTTC 80/20 Unlimited Fibre Rental - BT	£80.00	£54.88		
FTTC 80/20 Unlimited Fibre Rental - TTB				
FTTP 40/10 Unlimited Fibre Rental - BTW	£129.00	£66.49		
FTTP 80/20 Unlimited Fibre Rental - BTW		£71.23		
FTTP 160/30 Unlimited Fibre Rental - BTW		£80.05		
FTTP 220/20 Unlimited Fibre Rental - BTW		£88.19		
FTTP 330/50 Unlimited Fibre Rental - BTW		£115.33		
FTTP 110/15 Unlimited Fibre Rental - TTB	£74.00	£61.06		
FTTP 220/20 Unlimited Fibre Rental - TTB		£74.63		
FTTP 330/30 Unlimited Fibre Rental - TTB		£88.19		
ADSL Rental - Kcom	£45.00	£50.00	Only available as New Provide	
ADSL Unlimited Rental - Strencom	£95.00	£113.69		
FTTC Rental - Kcom	£160.00	£93.85		
FTTC Transfer In	£0.00	Package charge applies	One-off charge shown above, BT & TTB	
ADSL -> FTTC Upgrade	See Note	See Note	Charged as a cease and re-provide (cancellation of the ADSL service charge applies in full plus the charge for the FTTC installation)	
ADSL Simulataneous Provide - BT	£0.00	Package charge applies	Replaces primary one-off charge shown above, requires PSTN to be ordered at the same time	
Cancelled installation	£25.00	n/a	Before point of no return, per Broadband Line. Charged if cancelling an installation with more than 48 hours notice	
Cancelled or missed installation appointment	£125.00	n/a	Cancelled after point of no return or missed, per Broadband Line. Charged if cancelling or amending an installation with less than 48 hours notice or if you fail to allow an engineer to attend site for the agreed timeslot	
FTTC Expedite	£200.00	n/a		
Excess broadband usage	n/a	£3.28	Per GB / Per Month	
Amend end user access	£25.00	n/a	Charge to amend speed profile on the line	
FTTC Care Level 3	n/a	£17.71	Applicable to BTW and TTB only	
FTTC Care Level 4	n/a	£22.98	Applicable to BTW and TTB only	

DOMAINS, EMAIL & WEB HOSTING

Description	One-off	Monthly	Notes	Other Charges
Digital SpaceMail - 2GB POP3/IMAP	n/a	£6.79	Per month, per mailbox, not available to new customers	
Digital SpaceMail - 10GB POP3/IMAP	n/a	£6.79	Per month, per mailbox, not available to new customers	
Digital SpaceMail - 2GB POP3/IMAP - enhanced security	n/a	£6.79	Per month, per mailbox, not available to new customers	
Digital SpaceMail - 10GB POP3/IMAP - enhanced security	n/a	£6.79	Per month, per mailbox, not available to new customers	
SMTP feed direct	n/a	£6.03	Per month, per feed, not available to new customers	
SMTP feed direct - enhanced security	n/a	£11.20	Per month, per feed, not available to new customers	
Transfer of services to alternative provider	£10.00	£14.88	Administration fee, covers up to 10 services	
.co.uk domain (12 months)	£10.46	n/a	One-off per period shown, automatic renewals	
.com domain (12 months)	£10.46	n/a	One-off per period shown, automatic renewals	
.org.uk domain (12 months)	£15.70	n/a	One-off per period shown, automatic renewals	
.net domain (12 months)	£15.70	n/a	One-off per period shown, automatic renewals	
.org domain (12 months)	£15.70	n/a	One-off per period shown, automatic renewals	
.eu domain (12 months)	£10.46	n/a	One-off per period shown, automatic renewals	
.uk.com domain (12 months)	£52.31	n/a	One-off per period shown, automatic renewals	
.me.uk domain (12 months)	£36.62	n/a	One-off per period shown, automatic renewals	
.info domain (12 months)	£15.70	n/a	One-off per period shown, automatic renewals	
.uk domain (12 months)	£13.61	n/a	One-off per period shown, automatic renewals	
.biz domain (12 months)	£17.79	n/a	One-off per period shown, automatic renewals	
.ltd.uk domain (12 months)	£34.65	n/a	One-off per period shown, automatic renewals	
.co domain (12 months)	£36.62	n/a	One-off per period shown, automatic renewals	
.tv domain (12 months)	£41.85	n/a	One-off per period shown, automatic renewals	
.mobi domain (12 months)	£25.11	n/a	One-off per period shown, automatic renewals	
.eu.com domain (12 months)	£52.31	n/a	One-off per period shown, automatic renewals	
.cymru domain (12 months)	£25.11	n/a	One-off per period shown, automatic renewals	
.wales domain (12 months)	£25.11	n/a	One-off per period shown, automatic renewals	
.uk.net domain (12 months)	£146.48	n/a	One-off per period shown, automatic renewals	
.us domain (12 months)	£12.55	n/a	One-off per period shown, automatic renewals	
.de domain (12 months)	£10.46	n/a	One-off per period shown, automatic renewals	
.ae domain (12 months)	£198.79	n/a	One-off per period shown, automatic renewals	
.fr domain (12 months)	£17.79	n/a	One-off per period shown, automatic renewals	
.cn domain (12 months)	£26.16	n/a	One-off per period shown, automatic renewals	
.cn domain with local presence (12 months)	£124.15	n/a	One-off per period shown, automatic renewals	
.it domain (12 months)	£12.55	n/a	One-off per period shown, automatic renewals	
.it domain with local presence (12 months)	£26.50	n/a	One-off per period shown, automatic renewals	
.me domain (12 months)	£26.16	n/a	One-off per period shown, automatic renewals	
.gov.uk domain (24 months)	£340.04	n/a	One-off per period shown, automatic renewals	
.plc.uk domain (24 months)	£13.61	n/a	One-off per period shown, automatic renewals	
.ltd domain (12 months)	£34.65	n/a	One-off per period shown, automatic renewals	
.ro domain (12 months)	£228.77	n/a	One-off per period shown, automatic renewals	
.hu domain (12 months)	£248.30	n/a	One-off per period shown, automatic renewals	
.click domain (12 months)	£11.16	n/a	One-off per period shown, automatic renewals	
.design domain (12 months)	£48.13	n/a	One-off per period shown, automatic renewals	
.forsale domain (12 months)	£33.76	n/a	One-off per period shown, automatic renewals	
.gift domain (12 months)	£21.34	n/a	One-off per period shown, automatic renewals	
.help domain (12 months)	£33.13	n/a	One-off per period shown, automatic renewals	
.miami domain (12 months)	£26.50	n/a	One-off per period shown, automatic renewals	
.online domain (12 months)	£39.06	n/a	One-off per period shown, automatic renewals	
.parts domain (12 months)	£35.78	n/a	One-off per period shown, automatic renewals	
.photo domain (12 months)	£31.74	n/a	One-off per period shown, automatic renewals	
.properties domain (12 months)	£35.85	n/a	One-off per period shown, automatic renewals	
.sexy domain (12 months)	£60.68	n/a	One-off per period shown, automatic renewals	
.tech domain (12 months)	£50.57	n/a	One-off per period shown, automatic renewals	
.vip domain (12 months)	£32.43	n/a	One-off per period shown, automatic renewals	
.website domain (12 months)	£23.09	n/a	One-off per period shown, automatic renewals	
.xyz domain (12 months)	£12.83	n/a	One-off per period shown, automatic renewals	
.co.jp domain (12 months)	£324.96	n/a	One-off per period shown, automatic renewals	
.charity domain (12 months)	£31.24	n/a	One-off per period shown, automatic renewals	
.sg domain (12 months)	£48.57	n/a	One-off per period shown, automatic renewals	
.vn domain (12 months)	£331.90	n/a	One-off per period shown, automatic renewals	

FIXED LINE TELEPHONY

Description	One-off	Monthly	Notes	Other Charges
BT - Analogue Line - New	£105.00	£24.72	Per line (Premium, Multi and Aux lines carry a £2.50 per month premium)	An administration fee of £20 applies per Analogue Line cancelled or migrated away in addition to any minimum or early termination fees. Charge applies whether in or out of contract
BT - Analogue Line - Transfer in	£20.00			
Kcom - Analogue Line - New	£195.00	£44.99	Per line	
Strencom - Analogue Line - New	£152.50	£44.99		
BT - ISDN2 - New	£185.00	£40.50	Per circuit	An administration fee of £20 applies per Circuit cancelled or migrated away in addition to any minimum or early termination fees. Charge applies whether in or out of contract
BT - ISDN2 - Transfer in	£39.45			
BT - ISDN30 - New - Circuit	£800.00	n/a	Per circuit	
BT - ISDN30 - Transfer in	£93.09			
BT - ISDN30 - New - Channel	£20.30	£23.27	Per channel	An administration fee of £20 applies per Circuit cancelled or migrated away in addition to any minimum or early termination fees. Charge applies whether in or out of contract
BT- Out of hours installation appointment supplement	£65.00	n/a	Per site in addition to normal connection charges	
BT - Amend order	£15.50	n/a	Applicable when any change is made to an appointment date during any stage of an order. Note that if the request is after the point of not return you will be charged for the applicable Cancelled or missed installation appointment in addition to this charge	
BT - Expedite order - Analogue Line	£200.00	n/a	Expedite requests are best endeavours, charge applies whether sucessful or not	
BT - Cancelled installation	£25.50	n/a	Before the point of no return, per Line. Charged if cancelling an installation with more than 48 hours notice	
BT - Cancelled or missed installation appointment	£143.22	n/a	Cancelled after point of no return or missed installation, per Broadband Line. Charged if cancelling or amending an installation with less than 48 hours notice or if you fail to allow an engineer attend site for the agreed timeslot	
BT - Renumber at point of transfer	£15.00	n/a	Per line	
BT - Renumber existing line	£55.00	n/a	Administration fee including provider charges	
BT - Analogue Line - Care Level 2	n/a	£2.91	Per line	
BT - Analogue Line - Care Level 2.5 Plus	na/	£3.63	Per line	
BT - Analogue Line - Care Level 3	n/a	£7.17	Per line	
BT - Analogue Line - Care Level 4	n/a	£9.15	Per line	
BT - ISDN2 - Care Level 2 Plus	n/a	£3.63	Per circuit	
BT - ISDN2 - Care Level 3	n/a	£7.17	Per circuit	
BT - ISDN2 - Care Level 4	n/a	£12.56	Per circuit	
BT - ISDN30 - Care Level 2	n/a	£3.63	Per channel	
BT - ISDN30 - Care Level 3	n/a	£7.17	Per channel	
BT - ISDN30 - Care Level 4	n/a	£12.56	Per channel	
BT - ISDN 30 Site Assurance	n/a	£2.19	Per channel, per month	
BT - ISDN30 Admin Call Forwarding	£6.00	£5.07	Per circuit	
BT - ISDN30 Anonymous call rejection	£6.00	£3.99	Per circuit	
BT - ISDN30 Call Waiting / Call Hold	£6.00	£3.99	Per circuit	
BT - ISDN30 Caller redirect	n/a	£18.06	Per circuit	
BT - ISDN30 Calling Line Identity Presentation	n/a	£3.28	Per circuit	
BT - ISDN30 Calling Line Identity Restriction	n/a	£3.99	Per circuit	
BT - ISDN30 Connected Line Identity Presentation	n/a	£3.28	Per circuit	
BT - ISDN30 Connected Line Identity Restriction	n/a	£3.99	Per circuit	
BT - ISDN30 Customer Controlled Call Forwarding	£6.00	£5.07	Per circuit	
BT - ISDN30 DDI caller redirect	£275.00	£18.06	Per Block of 10 consecutive DDI's	
BT - ISDN30 DDI Numbers	£11.00	£5.60	Per Block of 10 consecutive DDI's	
BT - ISDN30 Multi Sub. Numbering (2 to 10)	£40.00	£1.46	Per circuit	
BT - ISDN30 Permanent Incoming Call Bar	£6.00	£3.63	Per circuit	
BT - ISDN30 Permanent Outgoing Call Bar	£6.00	£3.63	Per circuit	
BT - ISDN30 Presentation number	£80.00	£5.57	Per circuit	
BT - ISDN30 Selective Call Barring	£6.00	£3.63	Per circuit	

BT - ISDN2 Admin Call Forwarding	£6.00	£5.07	Per number
BT - ISDN2 Anonymous call rejection	£6.00	£3.99	Per number
BT - ISDN2 Call Waiting / Call Hold	£6.00	£3.99	Per number
BT - ISDN2 Caller redirect	n/a	£3.26	Per number
BT - ISDN2 Calling Line Identity Presentation	n/a	£3.28	Per number
BT - ISDN2 Calling Line Identity Restriction	n/a	£3.99	Per number
BT - ISDN2 Connected Line Identity Presentation	n/a	£3.28	Per number
BT - ISDN2 Connected Line Identity Restriction	n/a	£3.99	Per number
BT - ISDN2 Customer Controlled Call Forwarding	£6.00	£5.07	Per number
BT - ISDN2 DDI caller redirect	£275.00	£18.06	Per Block of 10 consecutive DDI's
BT - ISDN2 DDI Numbers	£11.00	£5.60	Per Block of 10 consecutive DDI's
BT - ISDN2 Multi Sub. Numbering (2 to 10)	£40.00	£1.46	Per number
BT - ISDN2 Permanent Incoming Call Bar	£6.00	£3.63	Per number
BT - ISDN2 Permanent Outgoing Call Bar	£6.00	£3.63	Per number
BT - ISDN2 Presentation number	£35.00	£5.57	Per number
BT - ISDN2 Selective Call Barring	£6.00	£3.63	Per number
BT - Analogue Line Call Barring	n/a	£2.69	Per number
BT - Analogue Line Call Diversion	£4.50	£2.19	Per number
BT - Analogue Line Call Minder	£3.50	£2.19	Per number
BT - Analogue Line Call Minder Premier	£7.50	£5.07	Per number
BT - Analogue Line Call Sign	£12.50	£5.80	Per number
BT - Analogue Line Call Waiting	n/a	£2.19	Per number
BT - Analogue Line Caller Display	n/a	£2.19	Per number
BT - Analogue Line Multiway Calling (3)	n/a	£2.19	Per number
BT - Analogue Line Reminder Call	n/a	£3.63	Per number
BT - Analogue Line Ring Back	n/a	£2.69	Per number
BT - Smart Divert	n/a	£2.91	Per number
BT - Analogue Line Outgoing Calls Barred (Int. & Prem.)	n/a	£2.19	Per number
BT - Analogue Line Outgoing Calls Barred (Prem.)	n/a	£3.20	Per number
BT - Directory Entry - Ordinary	n/a	£36.10	Per number
BT - Directory Entry - Bold	n/a	£64.97	Per number
BT - 1571	n/a	£3.28	Per number
Call Tariff	n/a	n/a	Digital Space Business Call Tariff

OFFICE 365 LICENSES & BOLT ONS

Description	One-off	Monthly	Notes
EM+S E3 CSP	n/a	£9.56	
EM+S E5 CSP	n/a	£18.79	
Microsoft 365 Apps for Business	n/a	£11.05	
Microsoft 365 Business Basic	n/a	£5.32	
Microsoft 365 Business Standard	n/a	£13.14	
Microsoft 365 Business Standard - Supported	n/a	£14.38	
Microsoft 365 Apps for Enterprise	n/a	£16.07	
Microsoft 365 Apps for Enterprise - Supported	n/a	£17.53	
Office 365 Enterprise E1	n/a	£8.39	
Office 365 Enterprise E3	n/a	£24.57	
Office 365 Enterprise E3 - Supported	n/a	£26.85	
Office 365 Enterprise E5	n/a	£42.99	
Office 365 Enterprise E5 - Supported	n/a	£47.59	
Skype for Business PSTN Conferencing for E5 without PSTN Conferencing Customers	n/a	£2.12	
Office 365 F1	n/a	£4.21	
Exchange Online (Plan 1)	n/a	£4.21	
Exchange Online (Plan 2)	n/a	£8.39	
Exchange Online Protection	n/a	£1.14	
Exchange Online Advanced Threat Protection	n/a	£2.12	
Exchange Online Archiving for Exchange Online	n/a	£3.23	
Exchange Online Kiosk	n/a	£2.12	
Exchange Online Archiving (EOA) for Exchange Server	n/a	£3.23	
Additional PSTN numbers to extend Skype for Business features	n/a	£5.32	
Audio Conferencing (PSTN)	n/a	£4.21	

Common Area Phone	n/a	£8.39	
Domestic and International Calling Plan	n/a	£25.26	
Domestic Calling Plan	n/a	£12.64	
Domestic Calling Plan (120 Min)	n/a	£6.33	
Phone System (PBX)	n/a	£8.39	
Skype for Business Online (Plan 1)	n/a	£2.12	
Skype for Business Online (Plan 2)	n/a	£5.87	
Skype for Business Plus CAL	n/a	£2.12	
SharePoint Online (Plan 1)	n/a	£5.32	
SharePoint Online (Plan 2)	n/a	£10.47	
OneDrive for Business (Plan 1)	n/a	£5.32	Per license
OneDrive for Business (Plan 2)	n/a	£10.47	
Microsoft Flow P1	n/a	£5.32	
Microsoft Flow P2	n/a	£15.78	
Flow Additional Runs per 50,000	n/a	£42.14	
Flow Additional Runs per 50,000	n/a	£42.14	
Microsoft PowerApps P1	n/a	£7.41	
Microsoft PowerApps P2	n/a	£42.14	
PowerApps Additional Data Storage	n/a	£78.96	
PowerApps Additional Data Storage (Dyn365)	n/a	£78.96	
PowerApps Additional File Storage per 500GB	n/a	£52.61	
PowerApps Additional File Storage per 500GB (Dyn365)	n/a	£52.61	
Yammer Enterprise	n/a	£3.23	
Visio Online Plan 1	n/a	£5.32	
Visio Online Plan 2	n/a	£15.78	
Power BI Pro	n/a	£10.47	
Power BI Premium P1	n/a	£5,252.91	
Power BI Premium P2	n/a	£10,510.97	
Power BI Premium P3	n/a	£21,027.21	
Power BI Premium P4	n/a	£42,059.52	
Power BI Premium P5	n/a	£84,124.33	
Microosft 365 Business Standard (Nonprofit Staff Pricing)	n/a	£3.33	
Microsoft 365 Apps for Enterprise (Nonprofit Staff Pricing)	n/a	£4.21	
Office 365 Enterprise E3 (Nonprofit Staff Pricing)	n/a	£5.80	
Office 365 Enterprise E5 (Nonprofit Staff Pricing)	n/a	£19.07	
Exchange Online Advanced Threat Protection (Nonprofit Staff Pricing)	n/a	£0.75	
Exchange Online Archiving for Exchange Online (Nonprofit Staff Pricing)	n/a	£1.31	
Skype for Business Online (Plan 2) (Nonprofit Staff Pricing)	n/a	£2.19	
Audio Conferencing (Nonprofit Staff)	n/a	£1.76	
Phone System (Nonprofit Staff Pricing)	n/a	£3.49	
Power BI Pro (Nonprofit Staff Pricing)	n/a	£3.33	
Power BI Premium P1 (Nonprofit Staff Pricing)	n/a	£2,174.66	
Power BI Premium P2 (Nonprofit Staff Pricing)	n/a	£4,351.60	
Power BI Premium P3 (Nonprofit Staff Pricing)	n/a	£8,705.21	
Power BI Premium EM3 (Nonprofit Staff Pricing)	n/a	£1,086.35	

VIRTUAL DATA CENTRE

Description	One-off	Monthly	Notes	
G-01 Windows Virtual Machine	n/a	£59.03	Per VM	
G-02 Windows Virtual Machine	n/a	£69.20	Per VM	
G-03 Windows Virtual Machine	n/a	£81.40	Per VM	
G-04 Windows Virtual Machine	n/a	£101.76	Per VM	
G-05 Windows Virtual Machine	n/a	£126.18	Per VM	
G-06 Windows Virtual Machine	n/a	£166.88	Per VM	
G-07 Windows Virtual Machine	n/a	£256.41	Per VM	
G-01 Linux Virtual Machine	n/a	£54.95	Per VM	
G-02 Linux Virtual Machine	n/a	£65.12	Per VM	
G-03 Linux Virtual Machine	n/a	£77.34	Per VM	
G-04 Linux Virtual Machine	n/a	£97.68	Per VM	

G-05 Linux Virtual Machine	n/a	£122.10	Per VM	
G-06 Linux Virtual Machine	n/a	£162.80	Per VM	
G-07 Linux Virtual Machine	n/a	£252.34	Per VM	
C-01 Windows Virtual Machin	n/a	£166.88	Per VM	
C-02 Windows Virtual Machine	n/a	£175.01	Per VM	
C-03 Windows Virtual Machine	n/a	£199.43	Per VM	
C-01 Linux Virtual Machine	n/a	£162.80	Per VM	
C-02 Linux Virtual Machine	n/a	£170.94	Per VM	
C-03 Linux Virtual Machine	n/a	£195.36	Per VM	
M-01 Windows Virtual Machine	n/a	£89.54	Per VM	
M-02 Windows Virtual Machine	n/a	£142.46	Per VM	
M-03 Windows Virtual Machine	n/a	£248.27	Per VM	
M-04 Windows Virtual Machine	n/a	£378.51	Per VM	
M-05 Windows Virtual Machine	n/a	£459.91	Per VM	
M-01 Linux Virtual Machine	n/a	£85.48	Per VM	
M-02 Linux Virtual Machine	n/a	£138.38	Per VM	
M-03 Linux Virtual Machine	n/a	£244.20	Per VM	
M-04 Linux Virtual Machine	n/a	£374.43	Per VM	
M-05 Linux Virtual Machine	n/a	£455.83	Per VM	
VDC System Operations	n/a	£134.32	Per VM	

SYNERGY SIP TRUNKS

Description	One-off	Monthly	Notes	
Per site connection	£105.00	n/a	One-off per site served with SIP trunks	
SIP trunk rental	n/a	£8.69	Per channel	
Single incoming geographic number (new)	£0.00	£1.26	UK geographic number provided by Digital Space	
Single incoming geographic number (ported-in)	£19.00		UK geographic number ported from alternative provider	
Multiple incoming geographic numbers (new)	£0.00		UK geographic numbers provided by Digital Space (monthly per number)	
Multiple incoming geographic numbers (ported-in)	£19.00		Per number up to maximum of £95 (monthly per number)	
Port rejection charge	£15.00	n/a	Per number. Charged when a number port order is rejected for any reason	
Call Tariff	n/a	n/a	Digital Space VoIP Business Call Tariff	

SYNERGY UC

Description	One-off	Monthly	Notes	
Synergy - Standard User	£5.00	£11.58	Per user	An admin fee of £5 applies per user cancelled or migrated away in addition to any minimum or early termination fees. Charge applies whether in or out of contract
Synergy - Pro User	£5.00	£17.34	Per user	
Single incoming geographic number (new)	£0.00	£1.26	UK geographic number provided by Digital Space	
Single incoming geographic number (ported-in)	£19.00		UK geographic number ported from alternative provider	
Multiple incoming geographic numbers (new)	£0.00		UK geographic numbers provided by Digital Space (monthly per number)	
Multiple incoming geographic numbers (ported-in)	£19.00		Per number up to maximum of £95 (monthly per number)	
VoIP username change	£5.00	n/a	Administration fee per user	
Routing or dial plan changes	£22.59	n/a	Up to five minor changes per request	
Disconnection or cease	£5.00	n/a	Administration fee per user	
Port rejection charge	£15.00	n/a	Per number. Charged when a number port order is rejected for any reason	
Call Tariff	n/a	n/a	Digital Space VoIP Business Call Tariff	

All prices quoted exclude VAT at the current rate

Standard Charges apply to all contracts unless otherwise agreed in writing by Digital Space. All services are provided subject to Digital Space's Standard Terms & Conditions, Master Services Agreement or other such written Agreement between Digital Space and the Customer. All Charges shown are in addition to any minimum term and notice period requirements as per your contract.

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