A reliable service at a lower cost.

Sovereign is a social business and one of the largest housing associations in the country. We provide over 55,000 homes for around 130,000 people in housing need across the south and south west of England and the Isle of Wight.

Unified communications are vital to Sovereign Housing Group, one of the main providers of affordable housing across the south and south-west of England. As technology and services have significantly advanced, the IT department felt that improvements were necessary. Sovereign approached Digital Space to see what cost savings might be made and if efficiency and reliability could be enhanced.

Digital Space provided Sovereign Housing Group with a complete range of fully managed solutions and services to dramatically aid business efficiency. Initially, high-speed ASDL Max circuits were installed which allowed office and remote users to be on the same high-quality network across almost 40 sites, from sheltered schemes in Plymouth and Newbury to regional offices in Bristol and Bournemouth. Digital Space also

provided a selection of internet services, including web hosting, webmail and a hosted anti-spam service. Digital Space's servers are based in secure data centres across the UK. Each one is purposely lightly loaded to ensure that visitors to Sovereign's website benefit from maximum up-time and quick download speeds.

The project was completed over a number of phases, with the most recent installation being Ethernet services. They were taken up by Sovereign as they needed a high performing, secure and effective WAN infrastructure to connect to their DR centre, as well as communicate directly and cost-effectively, exchanging large volumes of traffic (such as data, internet or voice) between their different offices located around the UK. Sovereign Housing is also considering installing a PWAN solution to

act as a backup, providing extra resiliency for their Ethernet services.

"IT is critical to the development of Sovereign Housing Group; we are always developing new systems to enable the Group to achieve consistent quality and performance across all business areas, no matter where that site is. The switch to Digital Space has brought major benefits in the form of a better and more reliable service at lower cost. We have an excellent partnership with them and are confident that we will get a very rapid response if there ever is a problem," explained Dudley Spicer, Sovereign's Technical Support Manager.

Digital Space delivers progressive digital solutions that enable organisations to transform at pace.

Focused on enabling change for our customers, we provide a connected, productive and secure platform to maximise data, improve workflow and acceelerate growth.

Get in touch

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