



Success stories

Renold PLC: Preventing commercial risk through cloud migration.

Digital Space supported global manufacturer, Renold PLC with a significant cloud migration project, helping to prevent commercial and cost risk to the business.

Who are Renold plc?

Renold PLC innovates in delivering the highest precision engineered power transmission products, including industrial chain, gearboxes and couplings, to all industries on a global scale. Operating in 20 countries worldwide and with more than 1,800 employees, Renold creates market-leading products across diverse applications, from cement making to chocolate manufacturing, subway trains to power stations, escalators to quarries.

Renold PLC has been working in partnership with Digital Space since June 2020. We provide hosting and managed services for its iSeries M3 ERP applications and Wintel estate.

The Challenge

Due to Renold PLC's previous IT provider closing one of its data centres, the manufacturer was required to either migrate

their applications to another data centre which was further away from their head office or undertake a new digital transformation project. Renold decided that undergoing a significant cloud migration programme was the best solution for the business, as it was more cost-effective, agile and scalable.

However, the contract with their previous IT provider was coming to an end in September 2020, so Renold had just three months to migrate every service and application to the cloud. If they missed this deadline, the manufacturer would have to recontract with the provider for another six months, costing the business thousands of pounds in the process.

A cloud migration project of this nature faced considerable cost and commercial risk and Renold was nervous about the disruption it might cause for the business.



The short timeframe to complete the project, coupled with a legacy iSeries infrastructure, meant that a capable, expert IT provider was required.

The Solution

At Digital Space, we had already built a good working relationship with Renold PLC, having previously supplied some of the manufacturer's IT services through another provider. Recognising our capability and expertise, Renold contracted us to support with the significant cloud migration project and provide a fully managed service around its IBM operating system, iSeries, its Wintel estate as well as its SQL server environment.

The benefits of these solutions would include:

- A stable platform in which to operate and run key applications from
- Scalability as the business grows
- Cost optimisation
- Improved performance
- Productivity gains

Full wraparound managed service

Going the extra mile

Due to the considerable short timeframe and unavoidable barriers to the cloud migration project, such as staff on furlough

and Covid-19 restrictions, a dedicated project management team and our expert engineers worked around the clock to migrate 60 virtual machines across Renold's business, and provide a full wraparound service delivery from beginning to end. The account management team ensured that there was regular contact with the manufacturer, with at least four customer calls a week, to resolve any queries and ensure a seamless customer journey.

With any cloud migration project, there will always be unforeseen circumstances and risks that come to light despite the best planning. Any issues that did arise were resolved quickly and efficiently, causing little or no disruption to the project. Our engineers also went the extra mile to prevent any issues, by travelling themselves with the IT kit to Renold's site, so that it was secure and protected at all times.

As a result of our teams going above and beyond, the migration project, which normally takes months to finish, was completed in just 12 weeks, both on time and to budget. This helped Renold achieve cost savings, as there was now no need to recontract its services with the former IT provider.

David Moore, Group Head of IT at Renold PLC, said: "Moving data centres and re-platforming over 100 services and servers in the middle of a pandemic was a real challenge but it's a testimony to Digital



Space's expertise and delivery capabilities that this project was brought in on time and on budget, with absolutely no unplanned business disruption."

Going the extra mile

Renold PLC is looking to further develop its digital strategy programme over the coming years. Having signed a flexible five-year agreement with Digital Space, we will be a key part of helping to optimise these plans, providing a full wraparound support service at a global level.

Our flexible commercial agreement will support Renold with scaling its IT solutions up or down as the business grows. Following the uncertainty of Covid-19, these agreements are designed to provide our customers with more security and assurance. Renold will be able to shift and change its technology solutions easily, as the business finds itself evolving and adapting to new requirements in the future.



Digital Space delivers progressive digital solutions that enable organisations to transform at pace.

Focused on enabling change for our customers, we provide a connected, productive and secure platform to maximise data, improve workflow and accelerate growth.

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